



LIFETIME LIMITED WARRANTY

OWENS CORNING SALES, LLC SOLACE™ WINDOW AND DOOR PRODUCTS

INTRODUCTION

Thank you for your recent purchase of Solace™ window and/or door products ("Product(s)"). We have attempted to write this warranty in clear, easy to understand terms, including the limitations and restrictions, so you will fully understand the warranty we are making to you. However, if anything in this warranty is not clear to you, please call us at 1-800-GET-PINK™.

WHO IS COVERED AND FOR HOW LONG

Owens Corning Sales, LLC ("Owens Corning") provides a Lifetime Limited Warranty to the original purchaser (the "Homeowner(s)") (based upon the date of installation if professionally installed, or date of settlement of the purchase of a new home, whichever is applicable) and to the Homeowner/purchaser's first successor in title to the home upon which the Product(s) have been installed (the "Transferee"), provided that upon the sale of the home the Transferee shall complete and mail the attached Application of Transfer to: Owens Corning Attn. Warranty Administrator, PO Box 69071, Charleston, WV 25334 within 30 days from the date of settlement of the sale of the home. The Transferee shall be entitled to a thirty (30) year warranty from the date of the original installation. Owens Corning shall be relieved of all liability and obligations under this warranty in the event that the completed Application of Transfer is not mailed to Owens Corning within the required time limit.

HOW TO REGISTER YOUR WARRANTY

To effect registration of this Warranty, the attached registration card should be completed and signed by both the Owens Corning dealer/contractor and the original Homeowner(s) of the property within 45 days after the original installation has been completed, and mailed to: Owens Corning, Attn. Warranty Administrator, PO Box 69071, Charleston, WV 25334

WHAT OWENS CORNING WARRANTS

Owens Corning, subject to the conditions and limitations listed herein, warrants its Products to be manufactured in accordance with our published specifications and to be free from manufacturing defects.

WHAT IS NOT COVERED

We do not cover damage to the Product due to any cause not expressly covered herein. This warranty does not cover any problems with non-defective material caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Improper application, use of accessories which do not properly receive and/or secure our Products, or installation not in strict adherence to the applicable installation instructions.
2. Damage resulting from accident, misuse, neglect, casualty, fire, vandalism, plant growth, impact of foreign objects, excessive exposure to water due things such as standing water, water backups or leaks, failure of or damage to the wall substrate on which the Product was installed caused by movement, distortion, cracking, or settling of such wall or the foundation of the building, surface discoloration due to airborne stains, pollutants, algae, fungi, lichens or cyanobacteria, exposure to harmful chemicals, external heat sources (including, but not limited to, a barbecue grill, fire, or reflection from windows and doors), acts of God, or other such occurrences beyond the control of Owens Corning.
3. Material that has been painted, varnished or similarly coated over the manufacturer's original finish; and
4. The use of sandblasting, power washing, silicone treatments, or any other form of chemical wash.

Products are not warranted against discoloration caused by air pollution, exposure to harmful chemicals, or "normal weathering" resulting from exposure to the elements. "Normal weathering" is defined as the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to oxidize, fade, or become soiled or stained over time.

WHAT IS YOUR REMEDY

If the Products are not in conformance with our warranty, Owens Corning will, in its sole discretion, either (i) repair or replace the part or component at no charge to you, or (ii) refund the price paid for the Products. Labor costs for removal or installation are not covered. Any Products repaired or replaced hereunder will continue to be covered under the terms of this warranty for the remainder of the original warranty period.

SUBMITTING A WARRANTY CLAIM

To obtain performance under this Warranty, the Purchaser(s) shall notify Owens Corning of the claim promptly following its discovery, and shall submit with such notification proof of date of purchase and/or installation, and proof of property ownership, in order to provide Owens Corning an opportunity to investigate the claim and examine the material claimed to be defective. All notifications shall be provided via facsimile to Owens Corning at 866-714-0531. (If you have questions about this process, call us at 1-800-GET-PINK™) Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide pictures of your Products or samples for us to test. If you have any questions, do not hesitate to write us at the address above, or call 1-800-GET-PINK™.

REPLACEMENT AND PRODUCT VARIATIONS

As a result of our ongoing efforts to improve and enhance our product line, we reserve the right to discontinue or modify our products, including their colors, without notice to the Purchaser(s) and shall not be liable to the Purchaser(s) as a result of such discontinuance or modification. We are not liable to you if you make a warranty claim in the future and any replacement products you receive vary in color or finish because of normal weathering or changes in our product line. You should understand that if we replace any Products under this warranty, we reserve the right to provide you with substitute products that are comparable only in quality and price to your original Products.

LIMITATIONS

It is hereby acknowledged by Owens Corning that under laws in which the Homeowner may be located, certain conditions and warranties may be implied, and rights and remedies conferred upon you as the user of Products which cannot be excluded, restricted or modified by Agreement ("Non-excludable rights"). Any rights conferred upon you by this warranty are in addition to and do not detract from those Non-excludable Rights. Owens Corning disclaims all express or implied conditions and warranties other than the express terms of this Warranty and any Non-excludable Rights.

Subject to the above, in no event shall Owens Corning be liable for any loss or damage suffered by you as the user arising from, or caused or contributed to by the negligence of Owens Corning, its servants or agents, nor shall Owens Corning be liable for special, incidental, indirect or consequential loss or damage suffered by you as a result of breach by Owens Corning of this warranty or otherwise including, but not limited to, economic loss, loss of profits or revenue or costs arising from the loss of use of Products or cost of substitute products. Owens Corning shall not be responsible for any consequential or incidental damages, including damage to your home or business or to your home or business' contents.

Effective June 1, 2008

APPLICATION FOR TRANSFER

This Form is to be filled in, co-signed by original homeowner and purchaser and mailed to Owens Corning, Attn. Warranty Administrator, PO Box 69071, Charleston, WV 25334 within 30 days from the date of transfer of title.

Original Homeowner: _____

Where Installed: _____ Street _____ City or Town _____ State _____

Date Installed: _____

Date of Transfer: _____

The benefits under the remaining term of the Lifetime Limited Warranty as specifically outlined in the Warranty for Owens Corning™ Solace™ Window and/or Door Products are to be transferred to:

(Name of Transferee) _____

I hereby certify that I have read and understand all the terms and provisions of the Warranty _____

(Signature of Transferee) _____ Date: _____

I hereby relinquish all claims under this Warranty and certify transfer of title has been made within the past 30 days.

(Signature of Original Homeowner) _____ Date: _____

WARRANTY REGISTRATION CARD

This form is to be filled in and mailed to Owens Corning, Attn. Warranty Administrator, PO Box 69071, Charleston, WV 25334 within 30 days from the date of installation.

Name of Original Homeowner: _____

Address of Installation: _____

Name of Installer: _____

Address of Installer: _____

Owens Corning™ Solace™ Window and/or Door Products have been installed on the building listed above. The installation was completed on _____ and the Owens Corning™ Solace™ Window and/or Door Products Warranty should now be in effect.

I hereby certify that to the best of my knowledge the information set out above is true and accurate and that I have read and understand all the terms and provisions of the Warranty.

(Signature of Original Homeowner) _____ Date: _____



OWENS CORNING
ATTN WARRANTY ADMINISTRATION
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CHARLESTON WV 25334



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FIBERGLASS REINFORCED VINYL WARRANTY